

NPIU/ TEQIP-III/ Procurement/ 2018-19

Dated: 2nd November, 2018**CIRCULAR****Sub: Procurement Complaint Redressal Cell**

With reference to the "Procurement Manual", "Financial Management Manual" displayed on NPIU website, it is needless to mention that the NPIU is committed towards providing best support and guidance to implement the TEQIP-III project with utmost dedication and excellence. In order to maintain transparency under TEQIP-III procurements, NPIU has decided to establish Procurement Complaint Redressal Cell to address the issues & complaints of vendor and other stake holders judiciously for time bound disposal.

2. The mechanism for disposal of complaints against procurement shall function at three levels i.e. Institute level, SPIU level and NPIU level as follows:

1. The grievance/complaint must be given in writing with proper identity (signature, name, contact number/ address, email id etc.) of complainant disclosed so as to enable the authority to identify the complainant for seeking additional details if needed for further processing the complaint.
2. In case of anonymous complaint, the decision for processing such complaint shall depend upon authority on the basis of severity and proofs attached with the complaint.
3. The complainant has to lodge its complaint to the institute concerned first and wait for the decision as per the timeline given below.
4. If the institute does not take any decision or the complainant still remain aggrieved with decision, the complainant may approach SPIU and wait until given timeline. Further, He/ She may approach NPIU further if not satisfied.
5. The authority and the corresponding timeline for disposal of complaint shall be as follows:

Level	Composition of a committee	Timeline for disposal
Institute level (TEQIP Institute Concerned)	TEQIP Coordinator, Procurement Nodal Officer, Expert member from department other than the department against whom the complaint belongs. Principal/ Head of Institution shall be final decision making authority.	Within 10 days after receipt of complaint
State Level - SPIU	Procurement Nodal Officer/ Consultant at SPIU SPA of the respective SPIU shall be final decision making authority.	Within 20 days after receipt of complaint
National Level - NPIU	Consultant/ Associate Consultant Procurement at NPIU CPA, NPIU shall be final decision making authority.	Within 30 days after receipt of complaint

Prof (Dr.) P.M Khodke
Central Project Advisor
National Project Implementation Unit (NPIU)

To: All Institutions (TEQIP-III)

Copy to: SPIUs

CONTACT DETAILS OF STATE PROJECT FACILITATION UNITS (SPIUs)

S. No.	State	Working Office SPIU	Name	Address	Contact Nos.	Email-ID
1	ASSAM	State Project Administrator (SPA)	DR. MUKUL CHANDRA BORA	State Project Implementation Unit (TEQIP III) Indian Institute of Technology Guwahati 781039 Assam	M : 9435533164 T : 0361-2583016	mukul1968@gmail.com spiu.northeast@gmail.com
		Nodal Officer /Consultant (M & E)	MR. RAKESH PASSAH		M : 9436307553	rakesh.passah@gmail.com
		Consultant (Procurement)	MR. MINTU SINHA		M : 9733895894	mintu.sinha@gmail.com
2	BIHAR	State Project Administrator (SPA)	MR KESHAV KUMAR	State Project Implementation Unit (TEQIP III) Department of Science & Technology Govt. of Bihar Technology Bhawan Bailey Road Patna – 800 015 (BIHAR)	M : 9990022874 T: 0612-2547078	spa.bihar.teqip@gmail.com keshav76@gmail.com
		Nodal Officer / Consultant (Academics)	MS. BUSHRA ZAMAN		M : 8699511269	bzaman27@gmail.com
3	CHHATTISGARH	State Project Administrator (SPA)	SHRI DIWAKAR MISHRA	State Project Implementation Unit (TEQIP III) Technical Education Employment & Training, Block-3, Indravati Bhawan, Atal Nagar Raipur -492002 (CHHATTISGARH)	M : 9425235233	diwakarmishraifs1407@gmail.com spiuchhattisgarh@gmail.com
		Nodal Officer / Consultant (Procurement)	MR. DEKESHWAR PRASAD VERMA		M : 9926153573	dekeshverma@gmail.com

S. No.	State	Working Office SPIU	Name	Address	Contact Nos.	Email-ID
4	HIMACHAL PRADESH	State Project Administrator (SPA)	SHRI DINKAR BURATHOKI	State Project Implementation Unit (TEQIP III) HP 4 th Floor, D Block Jawaharlal Nehru Govt. Engineering College (JNGEC) Sundernagar, Distt. Mandi – 175018 (Himachal Pradesh)	M : 9817070282	dinkarburathoki.b@gmail.com
		Nodal Officer/Consultant (Procurement)	SHRI ASHWANI KUMAR SHARMA		M : 9418511915, 9418666915	ash@nith.ac.in ashwani174@yahoo.com
5	JAMMU & KASHMIR	State Project Administrator SPA	MS NIRMAL SHARMA, IAS (RETIRED)	State Project Implementation Unit (TEQIP III) Government College of Engineering and Technology, Chak Bhalwal, Jammu-181122 JAMMU & KASHMIR	M : 9419180611 T : 0191-2580949	nirmalsharmajk@gmail.com
		Nodal Officer / Consultant (I D / Academic)	DR. HENA SHARMA		M : 9469160904	hena_sharma@rediffmail.com
		Nodal Officer/Consultant (Finance)	SHRI MATEEN NAZIR		M : 7006324470	mateen.nazir@islamicuniversity.edu.in
6	JHARKHAND	State Project Administrator (SPA)	DR. S A LADHAKI	State Project Implementation Unit (TEQIP III) (World Bank Aided Project) (A Unit of Govt. of Jharkhand, Department of Higher, Technical Education & Skill Development 1 st Floor, 243 A, New A G Colony, Kadru Ranchi -834002 (JHARKHAND)	M : 9422156682	spiu.jharkhand@gmail.com saladhake@gmail.com
		Nodal Officer/Consultant (Finance)	SHRI BIBHUTI BHUSHAN		M : 8986805896	bibhuti_bhushan@rediffmail.com
7	MADHYA PRADESH	State Project Administrator (SPA)	DR. SEEMA SAXENA	State Project Implementation Unit (TEQIP III) Govt. of Madhya Pradesh, Dept. of Technical Education & Skill Development Tagore Hostel, Shyamla Hills Bhopal – 462004 (MADHYA PRADESH)	M: 9425013563 T : 0755-2660988	seema9saxena@gmail.com spuibhopal.mp@gmail.com
		Nodal Officer / Consultant (I D / Academic)	DR. PRITI MAHESHWARY		M : 9424100731	pritimaheshwary@gmail.com

S. No.	State	Working Office SPIU	Name	Address	Contact Nos.	Email-ID
8	ODISHA	State Project Administrator (SPA)	DR. A MISHRA	State Project Implementation Unit (TEQIP III) - Government of Odisha 2nd Floor, SCTE&VT, Unit-8, Raj Bhawan Colony, Near Raj Bhawan, Bhubaneswar – 751012, Odisha	M :9437081177, 9556653673	antaryami_igit@yahoo.com igit.antaryami@gmail.com spiudisha@gmail.com
		Nodal Officer / Consultant (Finance)	MR. BIBHU PRASAD BEHRU		M : 09818712287	bibhu7776@yahoo.co.in
9	RAJASTHAN	State Project Administrator (SPA)		State Project Implementation Unit (TEQIP III) Center for Electronic Governance, Near Govt. R C Khaitan, Polytechnic College, Jhalana Doongari, Near RTO Office, Jaipur - 302004 (RAJASTHAN)		spiu.rajasthan@gmail.com
		Nodal Officer procurement)	SHRI ASHISH KUMAR YADAV		M : 9718323174	ashish.edcil@gmail.com
		Nodal Officer Consultant (Finance)	SHRI DHARAM CHAND GOYAL		M : 9887848357 9610520387	goyaldhram@gmail.com
		Nodal Officer (Academic)	DR. ANKUR PAREEK		M : 9214992434	ankur_pareek@yahoo.com
10	UTTARAKHAND	State Project Administrator (SPA)	PROF. MANOJ KUMAR PANDA	State Project Implementation Unit (TEQIP III) Women Institute of Technology, UTU, New Campus Suddhowala, P.O. Chandanwari Dehradun – 248 007 (UTTARAKHAND)	M : 9412990833	pandagbpec@gmail.com mkp05fee@gbpec.ac.in pandamanoj123@rediffmail.com spiuuk2017@gmail.com spiuuk@gmail.com
		Nodal Officer / Consultant (I D / Academic)	MR. DHARMENDRA KUMAR		M : 8882126390 9548631185	dkumar.stat@gmail.com
		Nodal Officer / Consultant (Finance)	MR. SANJEEV RATHORE		M: 09899900367	sanjurath@hotmail.com

S. No.	State	Working Office SPIU	Name	Address	Contact Nos.	Email-ID
11	UTTAR PRADESH	State Project Administrator (SPA)	DR. ANIL KUMAR	State Project Implementation Unit (TEQIP III) Govt. of Uttar Pradesh 401-402, 4 th Floor Academic Block AKTU Campus Dr. A.P.J. Abdul Kalam Technical University, Sec-11, Jankipuram, Vistar Yojna, Lucknow, Pin Code-226031 Uttar Pradesh	M : 9007560314	spa.spiuup@gmail.com kr_anil3@rediffmail.com
		Nodal Officer / Consultant (M & E)	MS. SHWETA BHATNAGAR		M: 9717822899	shwetabhatnagar99@gmail.com spiu.uttarpradesh@gmail.com
		Nodal Officer / Consultant (Finance)	SHRI VINDHESH KUMAR SINGH		M : 9654664983 8368078520	vksvbd@gmail.com